
COMMUNITY RESOURCE GUIDE

OLMSTED COUNTY 2016-2017

**Prepared by:
Homeless Community Network**

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ARE YOU LITERALLY HOMELESS?

Contact one of these agencies for an initial screening and to receive referrals to appropriate services and housing resources.

Olmsted County Access Sites

Families and Single Adults

Three Rivers Community Action Program

300 11th Ave NW, Rochester
507-732-7391/1-800-277-8418 ext. 327

Salvation Army

20 1st Ave NE, Rochester
507-288-3663

Guiding Partners for Solutions – GPS

2117 Campus Drive SE, Rochester
507-328-6325

Veterans

MN Assistance Council for Veterans

507-345-8258
www.mac-v.org

Single Adults

Zumbro Valley Homeless Service Team

29 7th Street NE, Rochester
507-535-5642

Unaccompanied Youth

(Persons under age 25)

Lutheran Social Service – LINK

816 South Broadway, Rochester
507-316-8273

Victims of Domestic/Sexual Violence

Women’s Shelter

507-1010 or 507-285-1938

Families with Children

Family Promise Rochester
507-281-3122

CHILD & FAMILY SERVICES

Catholic Charities 1-800-222-5859
903 West Center Street, #220

- Free confidential adoption and pregnancy counseling

Crisis Nursery 287-2020
126 Woodlake Drive SE

- Mon – Fri 8am – 5pm
- May provide temporary short term care for children for families in crisis
- No cost to the family
- Must be Olmsted County resident

Families First of Minnesota 287-2020
126 Woodlake Drive SE

- Child and Adult Care Food Program
- Child Care Assistance
- Head Start
- Resource and Referral
- School Readiness
- PARRK Group (Parents And Relatives Raising Kids)

Olmsted County 328-6400
Child Welfare Services
2117 Campus Drive SE

- **HOPE** –empowers families of color with support services
- **PACE** – works with families of color who have school attendance issues
- **CARE** – support for parents who have a mental illness
- **Baby Steps** – on going support for pregnancy & child development.
- **Steps to Success** – for families with multiple children under the age of five
- **Bright Futures** – pregnancy & parenting support for adolescent moms & dads
- **Parent Support & Outreach** – links families to community resources
- **Youth Behavioral Unit** - works with teens and their behavior issues

Women, Infants & Children (WIC) 328-7555

2100 Campus Drive SE

- 7:30am – 5:45pm
- Walk ins & appointments
- Nutritious foods, such as milk, whole grains, cereal, eggs, fruits and vegetables, peanut butter or beans.
- Breastfeeding information and support
- Infants who are partially or not breastfed may receive iron-fortified formula
- Nutrition and health information
- Referrals to health and social services when appropriate

DAILY SOCIAL SERVICE

Salvation Army 288-3663
20 1st Ave NE

- Monday – Friday 8am – 4pm by appointment only
- Clothing & household goods

DENTAL

Apple Tree Dental 424-1040
973 Skyline Drive SW

- General Dental Care
- Ages 1 or older
- All MA, MNCare, private insurance and sliding fee if eligible

Children’s Dental Health Service 529-0436
903 West Center Street, #208

- Preventive Dental Care
- Ages 14 and younger
- All MA and MNCare

Community Dental Care 258-4046
1926 College View Road SE,
Heintz Center #116

- General Dental Care for all ages
- Private insurance MA, MNCare and sliding fee if eligible

Good Samaritan Dental Clinic 529-4100
120 North Broadway, Suite B

- Emergency dental care only
- Ages 6 or older

- All MA, MNCare and sliding fee for those without insurance

Medica Delta Dental 1-800-459-8574

RCTC Dental Hygiene Clinic 280-3169

1926 College View Road SE
Heintz Center #216

- Preventive dental care including x-rays, cleaning, fluoride treatment & sealants
- Most private insurance and MA plans

Dr. Richard Cohen 206-6780

2112 Viking Drive NW, Suite E

- General dental Care for all ages
- Private insurance, MA and MNCARE

UCARE Dental Hotline 1-800-235-0564

EDUCATION

Hawthorne Education Center 328-4440

Adult & Family Literacy Program
700 4th Ave SE

- English language (ESL)
- GED preparation

Rochester Public Library 328-2309

101 2nd St SE

- Free library card, materials & internet access
- Children & adult program & classes
- Mon-Thurs 9:30am – 9pm
- Fri-Sat 9:30am – 5:30pm
- Sun 1:30pm – 5:30pm
- Summer hours: Sat 9:30am – 1:30pm
Sunday – closed

Rochester Public Schools 328-3000

Edison Administration Building
615 7th St SW

- School registration
- General information

Rochester Public School

Student in Transition Services 328-4230

- Homeless youth/families
- Immediate enrollment
- Free breakfast & lunch

EMPLOYMENT

Aerotek 206-5760

3425 40th Ave NW

- Monday – Friday 8:30am – 5pm
- Walk-ins accepted

CHOICES OF SE MN 280-5510

MN Displaced Homemaker Program

Heintz Center-RCTC

851 30th Ave SE

- Low-income male or female homemaker who is abandoned, separated, divorced, or dealing with death or disability
- Veterans & their spouses
- Call for appointment
- Photo ID needed

Experience Works 289-2652

903 West Center Street, #208

- Serves 55+, unemployed and meets income guidelines
- Walk-ins accepted

Express Employment Professionals 285-1616

2518 North Broadway

- Mon - Thursday 7:30am – 5:30pm
- Friday 7:30am – 5pm
- Walk-ins & appointments
- Serve anyone

Global Employment Solutions 292-6692

1032 15th Ave SE

- Specializes in light industry

Kelly Services 282-1584

5721 Bandel Rd NW, Suite 200

Labor Ready 286-1064

903 6th St NW

- Work today-paid today

Manpower 285-0710

2746 Superior Drive NW, #320

Masterson Staffing 252-8481

401 16th Ave NW, #102

Rochester Job Service 923-2828

2070 College View Road East

- Unemployment Insurance

Veteran Employment Service 923-2828

2070 College View Road East

- Direct referrals for job openings
- Training for disabled veterans

Workforce Development Inc. 292-5152

2070 College View Road East

- Assist in looking for employment
- Training Programs

FINANCIAL ASSISTANCE

Catholic Charities 287-2047

903 West Center Street, #220

- One-time financial assistance for pregnant women and women with children up to age one

Olmsted County Emergency Housing & Utility Aid

Family Support & Assistance 328-6500

2117 Campus Drive SE

- Minnesota Family Investment Program
- Emergency Assistance (EA)
- Food support & health insurance

Family Homeless Prevention &

Assistance Program 507-732-7391

Three Rivers Community Action Program

300 11th Avenue NW #110

- Energy Assistance Program

FOOD SHELVES

Berean Community Church 289-4179

3157 Kenosha Drive NW

- In His Name food program
- \$15 for a box of groceries that would cost \$70 plus.
- Reserve a box by calling & leaving a clear message - **206-1889** by Wednesday.
- Pick up 2nd Saturday 12pm – 1:30pm

Channel One 287-2350

131 35 St SE

- Monday – Thursday 8am – 5:45pm
- Friday 8am – Noon

Catch a bus to Channel One – \$2 one-way cost

1. Bus # 14 – morning or evening
2. Bus # 6 – mid-day

Community Food Response 281-5061

810 3 Ave SE

- Located at Bethel Lutheran Church
- Monday, Wednesday & Friday
5pm – 6:30 pm
- Bring ID to get signed up

Hope Summit Christian Church 288-3293

1315 6th Ave SE

- In His Name food program
- \$15 for a box of groceries that would cost \$70 plus
- Reserve a box by calling & leaving a clear message - **206-1889** by Wed.
- Pick up is the 4th Saturday monthly
- Pick up time is 12:00pm – 1:30pm

Hosanna's Pantry 285-0092

2815 57th Street NW

- 4th Saturday of each month
- 9am – 11:30am

Life Gate Services 421-3107

1300 10th Ave NE

- 1st Saturday of each month
- 10am – 11:30pm

Oasis Church/Supermarket Saturday 289-8596

1815 38th St NW

- 3rd Saturday of each month
- 10:30am – 12:00pm
- Channel One registration required

Rochester Outreach Center 226-8193

Fishes and Loaves Food Pantry

Salvation Army/Channel One 288-3663

20 1st Ave NE

- Tuesday & Friday only
10am – 4pm

Word of Life 281-6379

400 13th Ave SE

- 2nd Saturday of each month
- 10am – 12pm & 5pm – 7pm

FREE MEALS

Christ United Methodist Church 289-4019

400 5th Ave SW

- Saturday lunch 11am – 1:00pm

Church of the Savior 289-7491

971 16th St SE

- Every Wednesday during school year
- 5:30pm – 6:30pm

Evangel United Methodist Church 289-4817

2645 North Broadway Avenue

- 1st Wednesday during school year
- 4:45pm – 6:00 pm

Salvation Army 288-3663

20 1st Ave NE

- Bread Table
Monday-Friday
8:00am – 4:00pm
- Lunch
Monday-Friday
11:30am – 12:30 pm
- Supper
Every Monday
6:00pm – 6:45 pm
Enter through the back door.

St. Francis Church 288-7313

1114 3rd St SE

- Sunday lunch from 11:30am – 12:30pm

HEALTH CARE

First Care Pregnancy Center 282-3377

902 North Broadway

- Free pregnancy tests
- STD testing
- Supportive services and referrals

Good Samaritan Medical Clinic 529-4100

120 North Broadway

- Services for general medical, psychiatry and psychology, smoking cessation, pediatrics, eye, diabetes
- Call to schedule appointments

Intercultural Mutual Assistance Association (IMAA)

2500 Valleyhigh Drive NW 289-5960

- Community Health Workers

Mayo Clinic 284-2511

200 1st St. SW

- Medical, surgical, specialty care
- Adults and children

- Mayo Express Care clinics in Rochester
- Branch clinics located in Rochester and southeast Minnesota

Community Health Services Inc. 529-0503

(Formerly Migrant Health Services)

1926 College View Rd. SE

- Serves migrants, seasonal farm workers, family members, low income community members
- Call for eligibility information
- Some bilingual services available

Olmsted County Public Health 328-7500

2100 Campus Drive SE

- Immunizations
- Communicable disease information
- STD and HIV Clinic
- Health information and referral

Olmsted Medical Center Clinic 288-3443

210 9th St. SE

- Medical, surgical, specialty care
- Adults and children
- Branch clinics located in Rochester and southeast Minnesota
- Fast Care Clinics at Shopko Stores (292-7009)
- Skyway Clinic-downtown Rochester (292-7250)

Olmsted Medical Center Hospital 529-6600

1650 4th St. SE

Planned Parenthood 288-5186

1212 7th St. NW

- HIV & STD testing
- Birth control
- Pregnancy testing
- Men and women served

Rochester Veteran (VA) Clinic 252-0885

3900 55th St. NW

- Medical, surgical, mental health
- Prescription refills
- If you have thoughts of harming yourself, call **1-800-273-8255**

St. Mary's Hospital 255-2123
1216 2nd St. SW

HIV/AIDS Resources

Advocacy, Referral, Support

Gay/Lesbian Community Services

- PO Box 454
Rochester, MN 55903-0454
<http://www.glcsmn.org/>

Mayo Clinic HIV Clinic 255-7763

Mayo Clinic Social Services 284-2131

Professional AIDS Network (PAN)

- P.O. Box 592
Rochester, MN 55903
- Web site
<http://professionalaidnetwork.com/>
- E-mail professionalaidnetwork@gmail.com

Minnesota AIDS Project 1-800-248-2437

- Web site <http://www.mnaidsproject.org/>
- Text AIDSLINE to **839863**
- E-mail mapaidline@mnaidsproject.org

Minnesota Pharmacy Syringe Access Initiative

- To prevent disease transmission among IV drug users, may purchase up to 10 new syringes without a prescription at a participating pharmacy
- www.health.state.mn.us/syringe

Rural AIDS Action Network (RAAN) 1- 800-966-9735

- Website www.raan.org

HOTLINES

Crisis Response for SE MN 1-844-274-7472

- Suicide, depression, mobile response
- 24/7 phone support

Domestic Violence Hotlines

- National Hotline 1-800-799-7233
TTY: 1-800-787-3224

Family Planning STD Hotline 1-800-783-2287

Landlord & Tenant Hotline 529-4111

National Suicide Prevention Hotline

- 1-800-273-TALK (8255)

Safe Harbor Regional Navigator

- -Laura 328-7279
- -Serves Sexually Exploited Youth
- -Housing, medical, legal support and access to survivor groups
- -24 hour Crisis Line 289-0636

Victim Services - Sexual Assault Program

- 24 hour crisis phone 289-0636

LANDLORDS/APARTMENTS

All Star Properties 252-9143

Brit Noser 990-3920

Homestead Village 289-4446

Jakobson Management 536-0000

J & L Management 282-2494

Ken Lechner 288-6773

Premier Housing Management 272-9595

Paramark Property Management 285-5082

RGI Management 289-8000

LEGAL SERVICES

Attorney General Office 1-800-657-3787

Olmsted County Law Library 328-7605

Southern Minnesota Regional Legal Services

903 West Center Street, #230 1-888-575-2954

Legal Assistance of Olmsted County (LOAC)

1700 North Broadway, Suite 124 287-2036

Olmsted County District Court 206-2400

- Criminal, Civil, Traffic
- Orders for protection
- Juvenile
- Family/Child Protection

OutFront Minnesota 1-800-800-0350

- Assistance with GLBT issues

Minnesota Board of Public Defenders

400 South Broadway 285-7370

Immigrant Law Center of Minnesota

- 1-800-223-1368

- Legal services for immigrants
- Education for communities on variety of immigration matters

MENTAL HEALTH

Associates in Psychiatry & Psychology

3101 Superior Drive NW 288-8544

Blue Stem

124 Elton Hills Lane NW 282-1009

Olmsted Medical Center

210 9th St SE 288-3443

Zumbro Valley Health Center

343 Woodlake Drive SE 289-2089

OTHER HOUSING ASSISTANCE

Community Housing Partnership

903 West Center Street, #204 282-7259

- Mortgage Foreclosure Prevention Counseling
- Home Buying Counseling
- Credit and budget counseling

Intercultural Mutual Assistance Association

2500 Valleyhigh Dr. NW 289-5960

- Immigrant/Refugee services:
- Health insurance assistance
- Victim services
- Shelter & utility assistance
- Professional. Language. & interpretation services

Family Homeless Prevention/Assistance Program

Three Rivers Community Action Program

300 11th Avenue NW #110 507-732-7391

- Eviction prevention
- Mortgage foreclosure prevention
- Energy Assistance
- Rehab Loans

Salvation Army

20 First Ave NE 288-3663

- Rent & utility assistance

SELF-DIRECTION

Alcohol or Drug Use National Help & Referral Line

1-800-252-6465

Alcoholics Anonymous (AA)

281-1747

- 24 hour phone
- To locate meetings:
www.aameetinglocator.org
www.aadistrict1.org

Disability Linkage Line

1-866-333-2466

- Statewide referral & assistance

Gamblers Anonymous

- Christ United Methodist Church
400 5th Ave SW
Saturdays 11:00 am
- First Presbyterian Church
512 3rd Street SW
Thursdays 7:00 pm

Harm Reduction Coalition

- “Promoting the health & dignity of those impacted by drug use.”
- www.harmreduction.org

Minnesota Adult & Teen Challenge

288-3733

Narcotics Anonymous (NA)

281-2227

- 24 hour phone

National Alliance on Mental Illness (NAMI)

- 287-1692

NAMI Warmline

287-7161

- Thursday, Friday, Saturday & Sunday

Recovery is Happening

218-4773

25 16th Street NE

Salvation Army Smoking Cessation Clinic

120 North Broadway 529-4100

- Counseling and medical assistance to stop smoking

Smart Recovery

(507) 398-9807

1503 2nd Ave NE

- Self-empowering addiction recovery
- Weekly support group
- Tuesday 7pm – 8:30pm
- smartrecovery.rmn@gmail.com

Social Security Application Assistance

Disability Professionals – Mankato

- 1-866-678-1832 or 1-507-625-1832
- Disability Partners – St. Paul
- 1-866-577-9007 or 1-651-633-4882

United Way Dial 211-Get Connected.

Call 211 for: Senior Services, Education, Childcare, Health Services, Legal help, Transportation, Housing, Youth Services, Employment, Food, Counseling, Family Services and Volunteering.

Alternative number: 1-800-543-7709

Veteran Suicide Prevention Line

- 1-800-273-8255

Women’s Shelter

- 24 hour phone 285-1010

SHELTER

Dorothy Day Hospitality House 282-5172

703 1st St SW

- Visits last 14 days
- Must have a 30 day break between visits
- Dinner served daily at 6 pm
- House closed from 9am to 4pm

Family Promise Rochester (IHN) 281-3122

811 7th St NW

- Program provides shelter for homeless families with at least one minor child

Women’s Shelter 285-1010

- Serves women experiencing domestic abuse

SHOWER TIME

Salvation Army 288-3663

20 First Ave NE

- Showers allowed at set day and times
- Monday – Friday
- 9:00 am – 11:00 am
- 1:00 pm – 3:00 pm

SUBSIDIZED HOUSING

Byron

Elderly (62+), under 62 if handicapped &/or disabled:

- Rolling Heights (507) 775-2109

Chatfield

Elderly (62+), under 62 if handicapped &/or disabled:

- Lakewood Senior (507) 867-4791

Eyota

Elderly (62+), under 62 if handicapped &/or disabled &/or Family:

- Lifestyle Management (507) 451-8524

Pine Island

Cost of rent is 30% of gross income:

- Knollwood Apartments (507) 356-8448
- Fox Meadows (507) 356-8979
-

Rochester

Elderly (62+), under 62 if handicapped &/or disabled:

- Central Towers – 285-1118
- Fontaine Towers – 288-1128
- Northgate Plaza – 289-2022
- Park Towers – 285-9051
- Kenosha Drive – 206-5166

Family &/or handicapped:

- Hylands – 288-4201
- Innsbruck – 289-1319
- Rochester Square – 288-9205
- Eastridge Estates – 285-0022

Handicapped only:

- Oakridge – 281-1031
- Newbridge – 282-8284

Elderly only:

- High Pointe – 282-8385

Stewartville

Elderly (62+), under 62 if handicapped &/or disabled

- Downtowner II – (507) 533-8692

Family &/or handicapped:

- Eastside Village – (507) 533-4953

SUPPORTIVE HOUSING

Cronin Home Inc. 282-1204

825 West Silver Lake Drive NE

- “Providing safe, sober, supportive living environment” for chronic chemically dependent/homeless adults.

Homeless Service Team – ZVHC 535-5642
29 7th St NE

- Serves the chronic homeless

Family Promise Rochester (IHN) 281-3122
811 7th St NW

- Program provides shelter for homeless families
- At least one child under age of 16

The Francis 328-6316
17 4th St SW

- Apartments for long-term homeless
- Must have a diagnosis of MI, CD, HIV, TBI, DD or physical disability

Salvation Army Castlevue Residence
120 North Broadway
Property Manager: 424- 4180
Case Managers: 424-4182 or 424-4183

- Permanent supportive housing
- Single adult

Salvation Army Transitional Living & Counseling Program (TLC) 288-3663
20 First Ave NE

- Homeless families with children
- Rent based on income
- Program may last 24 months

Silver Creek Corner 288-0437
2125 Campus Drive SE

- Permanent supportive CD housing

TEEN/YOUNG ADULT SERVICES

Boys & Girls Club of Rochester 287-2300
1026 East Center St

- Monday – Friday 2:30pm – 8:00pm
- Gives every child access to a safe, nurturing, educational environment that positively impacts their lives.

Friendship Place 529-8791
1429 4th Ave SE

- After School Program: 4pm –5:30pm Mon – Fri homework support, healthy snacks & craft projects
- Evening Tutoring: 7pm – 8:30pm Mon – Thursday middle school thru college
- Summer Program - 8/10 weeks long with reading classes, crafts & games

Gay Lesbian Community Services

- www.glcsmn.org

LINK Program – Lutheran Social Services

816 South Broadway Info Line: 316-8273
Office hours: By appointment only

- Serves at-risk & homeless youth
- 16-25 year olds
- Serves both families & individuals
- Access to emergency shelter
- Provides basic needs items: food, bus tokens, & clothing

Military Service Registration 847-688-6888

- www.sss.gov

National Dating Abuse Hotline

- 1-866-331-9474
- TTY 1-866-331-8453
- Text – loveis to 77054

Rochester Public School Services 328-4230

- Homeless youth/families
- Immediate enrollment
- Free breakfast & lunch

Runaway Shelter 800-621-4000

- National Runaway Switchboard 24 hour

THRIFT STORES

Community Clothes Line 282-8050
814 11 Ave NE

- Tuesday 10am – 7pm
- Wednesday & Thursday 10am – 5pm
- Friday & Saturday 9am – 2pm

Goodwill 281-9651 & 424-1860
239 28th St SE & 1987 Scott Road NW

- Monday-Friday 9am – 9pm
- Saturday 9am – 6pm
- Sunday 11am – 6pm

Recycle Bin 280-4225

2130 South Broadway

- Tuesday – Friday 10am – 6pm
- Saturday 9am – 2pm

Restore - Habitat for Humanity 258-5505

3034 40th Ave NW

- Wednesday/Thursday/Friday 12 – 6pm
- Saturday 9am – 4pm

Salvation Army Thrift Store 281-1561

201 9th St SE & 4921 West Frontage Rd NW

- Monday – Friday 8am to 8pm
- Saturday – 9am to 5pm

Savers 536-2564

1201 South Broadway

- Monday-Saturday 9am – 9pm
- Sunday 10am to 7pm

TRANSPORTATION

Med City Taxi 282-8294

Rochester Public Transit Bus 328-7433

Rochester Taxi 424-8294

UCARE Health Ride 1-800-864-2157

Yellow Cab 282-2222

VETERAN SERVICES

Olmsted County Veterans Service Office

2100 Campus Drive SE 328-6355

- Assistance veteran benefits
- Financial assistance

Rochester Veteran (VA) Clinic 252-0885

3900 55th St NW

- Primary medical & mental health care
- If you are having thoughts of harming yourself call: **1-800-273-8255**

Veteran Employment Service 923-2828

2070 College View Road East

- Direct referrals for job openings
- Training for disabled veterans

Victim Services

Intercultural Mutual Assistance Association (IMAA)

2500 Valleyhigh Dr. NW 289-5960

Olmsted County Victim Services 328-7270

Olmsted County Government Center

151 4th St SE – 3rd floor

- **24 hour CRISIS LINE – 289-0636**
- Provides support, information, options and resources sexual assault victims
- Provide specialized outreach services to youth, immigrants/refugees and SE Asian community members

Mission 21 208-4600

- Provides restoration services to minor victims of human trafficking

Women’s Shelter 285-1010

- Assistance with Orders for Protection & Harassment Orders
- Lodging, meals and transportation provided

ACKNOWLEDGEMENTS

The Homeless Community Network extends thanks to the many organizations and individuals who have helped with the cost of updating the ***Community Resource*** book.

Donations for the printing of the books are appreciated and benefit our community. For information on how to donate please call: 328-6316.

A special **Thank You** goes out to everyone who works hard advocating for those whose voices have not been heard.

Homeless Community Network

Homeless Community Network Supporters

Center City Housing Corp.
Channel One Food Bank
Church of Resurrection
Community Food Response
Community Housing Partnership
DFO Community Corrections
Dorothy Day Hospitality House
Habitat for Humanity
Hawthorne Education Center
Housing & Redevelopment Authority
Intercultural Mutual Assistance Assoc.
Family Promise Rochester
LINK-Lutheran Social Services
Mayo Clinic Division of Community Engagement
Olmsted County Community Services
Olmsted County GPS
Olmsted County Public Health
Olmsted County Veteran Services
Olmsted County Victim Services
Olmsted Medical Center
RCTC-Community Youth Program
Redeemer Lutheran Church
Rochester Outreach Center
Rochester Police Department
Rochester Public Library
Rochester Public Schools
Salvation Army
Southeastern MN Center for Independent Living, Inc.
Southern MN Regional Legal Services
Three Rivers Community Action, Inc.
United Way of Olmsted County
Women's Shelter, Inc.
Workforce Development, Inc.
WSU-Rochester-Nursing Program
Zumbro Valley Mental Health