

**Olmsted County Human Services Division
Community Services Advisory Board (CSAB)**

Wednesday, July 11, 2018
Room 161, 2117 Campus Drive S.E.

A. Call to order

Chair Schmidt called to order the regular meeting of the Community Services Advisory Board (CSAB) at 7:02 a.m.

Members Present

Alex Alexander, Patrick Gannon, Patrick Keane, Karen Nation, Jo Marie Morris, Judy Ohly, Commissioner Stephanie Podulke, Jim Rustad, Randy Schmidt, Kathy Schumann, Justin Stotts, Walter L. Smith III, Commissioner Gregg Wright.

Staff Present

Paul Fleissner, Emily Colbenson, Corrine Erickson, Dan Jensen, Amy Shillabeer, John Edmonds, Diane Paradise, Nate Pike, Michael Garner, Kirsten Huus, Briana Satzke, Hanan Abdelgadir, Zukiswa Mpande, Bea SanMiguel-Molina.

Guests Karina Van Meekeren, Kristen Hausen.

B. Agenda Changes for Regular Meeting

None.

C. Approval of minutes from last meeting

A motion was made and seconded to approve the June 13, 2018, CSAB meeting minutes. Motion carried.

D. Chair Announcements

Vice Chair Nation said several topics are to be discussed in the next couple of months but encouraged CSAB members to bring forward any suggestions of ideas or topics of interest for further discussion.

E. Informational Items and Updates: Pathways Towards Prosperity & Well-being

Paul gave an overview of Pathways Towards Prosperity & Well-being (PTPW). He explained it is a project to help high risk people get out of poverty who are 30 years old or younger with children ages 0 to 5 years old. Examples of high risk factors are previous teen or teen parents, high risk first time mothers with many barriers or just high-risk mothers. The purpose of the work is to potentially implement a universal benefit set. For example, when someone is receiving health care, housing, food support, or child care, the dollars allocated to the person are all separate. PTPW is proposing if those same dollars were flexible to build a budget around an individual family's needs, people would be able to move out of poverty faster. This is a national

project and in Minnesota, Dakota and Olmsted County are the two counties to initiate this work. University of Minnesota Future Services Institute has been working to understand the current practice model by shadowing and surveying staff and talking to the people receiving services. This partnership has created a new practice model and a possible new tool called the Integrated Services Assessment Tool (ISAT). A definitive version of the ISAT is not in place yet, it is still in the prototype stage. Another piece to this practice model is the Economic Stability Indicator (ESI), developed by the Children's Defense Fund. ESI tool will be tailored to the individual families based on their needs, it will create a plan and teach families about financial stability. In addition, a fiscal cliff calculator is being created. Disincentives are created in the current system by disqualifying people for services once a family earns a certain amount of money. This pilot will remove disincentives but will be tracked. Pathways into employment is also another aspect of this project by helping people attain jobs with sustainable wages. Workforce Development, Inc.(WDI) is helping with jobs into health care and construction trades. Overall the strategy impact on customers will be to stop generational poverty, improve customer experience, improve access to care, apply equity lens and move intervention further upstream. John Edmonds then continued to say they have been organizing and preparing for the pilot in several ways that will serve as the foundation to launching the pilot. They created a centralized intake and redefining the programs at Mayowood as one program called Mayowood Family Support. Before creating one program there were five different programs Baby Steps, Steps to Success, Bright Futures, Reach and Hope. They will be using a common case plan, ISAT and are beginning to test the new financial assessment tool, ESI. Future Services Institute is helping to articulate the practice model as a roadmap to helping families truly escape poverty and thrive without needing assistance. In preparation for the pilot a partnership with Housing Redevelopment Authority (HRA) and Bear Creek Church to provide affordable housing and stability for families has been established. Procedurally this will start in September. By receiving the 2 Generation Grant they were able to advance the program efforts and purchase furniture for the apartments and TracFones. Transportation tends to be an issue for people so LYFT cards we purchased to provide assistance and flexibility with transportation to customize the needs for the client. Adding a new staff person will also allow them to enhance efforts in career readiness and bring some expertise to the team on issues of substance abuse. All efforts are to provide stability in a number of area so people can reach a thriving level in life. A total of 10 staff will provide the direct case management for this project. Paul concluded to say the Kresge Foundation is interested in being the lead funder for this venture and different organizations are also interested in doing the research. How to define and evaluate success will need to be determined with the help of the research partner they choose. Another challenge to overcome is to obtain administrative data from the Department of Human Services.

The University of Minnesota will help with obtaining this more robust data. Finally, Olmsted County will be funded again with the 2019 with the 2-Generation Grant.

Budget Risks/Challenges & Opportunities

Paul said each of the departments put together their challenges and opportunities and request that will be going before the Olmsted County Board of Commissioners for budget requests. The process for preparing for budget requests has changed but the new process is very well laid out. Amy said a funding opportunity has surfaced with a 3-year Systems of Care Grant. Funding will help with the expansion of services in the Collaborative Intensive Bridging Services (CIBS), a program in Youth Behavioral Health (YBH), providing intensive therapeutic treatment for children and their families. The expansion includes adding an additional therapist. Also asking for fund to elevate an expected reduction in funding in the respite care area because there is a change in allotment. Additional money will also help in expanding the Family Involvement Strategies work to increase capacity to do case planning conferences with cross over youth who struggle with mental health and have some criminal justice involvement. Wilder Foundation will be conducting the evaluation for the State of MN. The grant period will start September 1st. The Federal Families First Act passed earlier this year, will allow more flexibility with federal funding to be used for prevention and early intervention services. A meeting with Jerry Milner, Associate Commissioner of the Children's Bureau, Administration for Children, Youth and Families, will take place to discuss the flexibility in funding for not just evidence-based practices. The state of Minnesota changed one of the expectations or performance measure in the timeline of when a Child Protection (CP) report is taken. These changes if not met are tied to a 10% possible reduction of a CP grant. It will be more difficult to meet the expectation with new changes, but the department is working through its processes to find a solution. Centers for Medicare and Medicaid Services (CMS) at the federal level instructed Minnesota to do some evaluation of Rule 5 facilities. These are facilities or residential programs that serve children with mental health issues. It was determined a number of these programs are no longer eligible for the treatment portion of their funding. If at the next legislative session these services are not covered by the state Minnesota, the cost will differ to the counties. The Department of Human Services grant has had a pattern of funding reduction by shifting or expanding existing funding across a larger group. Crisis Nursery has seen an increase in cost because of the shift to use center-based daycare vs in-home daycare and seeing more families in need. Truancy area has seen some workload concerns, but they are conducting some listening sessions with schools and looking at modifying practices to adjust concerns. A request for County Board funding will not be submitted this year but rather trying to understand the need first. Emily said Adult & Family Services (AFS) will continue to pursue the efforts of the Crisis Center/Permanent Supportive Housing. In September Tim Hunter, Regional Programs Coordinator will be presenting to CSAB on this

subject and give more detail. The Coalition of Community Health Integration (CCHI) has been part of discussion on the idea of having shared governance model in regard to the center. An architect has been looking at possible plans and evaluation of the site for the building and the actual location of the center has been discussed with the Olmsted County Board of Commissioners. Community psychiatry has posted a challenge but working with Mayo Clinic to fill the position. Hiring a Housing Resource Coordinator to take over the Warming Center so it can become more stable. A group in the community is looking into finding a site and possibly use some homeless prevention funding for the center. The integration continues with the Aging & Care Coordination team and Dan Jenson has been helping with this undertaking. Challenges in substance use disorder reform is still not CMS approved. Home health providers are experiencing a staffing crisis. A federal shift of 7% cut in elderly and disabled providers has not helped the provider crisis. MnChoices assessment changes in the county of location vs residency has caused some increase in workload. Whatever it Takes (WIT) Grant funds a group that concentrates on transitioning people out of the state hospital and integrating them into the community. This grant is ending in 2019 and anticipating another version of it to surface and trying to proactively address the change. Zumbro Valley's Certified Community Behavioral Health Clinic (CCBHC) pilot is scheduled to end as of July 1st of 2019. If the state does not continue to fund this pilot some challenges will arise because of contracting but no reason to anticipate the funding to end. System of care homes or adult foster care state operated homes are closing. There are 7 homes in this area and reducing them to 3 or 4. They will start serving people in these home with the highest need only. Billing changes are the reason for these changes, but they are looking for placement of those people who will not meet the criteria to live there any longer. Paul briefly mentioned a challenge for Dodge, Fillmore, Olmsted (DFO) Corrections is substance use disorder reform and more to come from the different departments on this issue. In the Administration department, the volunteer services area has additional opportunities with coordination. With the reorganization of the division, the support staff functions still need to be reorganized, efficiencies need to be determined and collaboration opportunities explored. Anticipated challenges in the development of Veteran's Court because not sure of the impact this will have on the Veteran Services Officers workload. Nate interjected and said the concern is sustainable funding. Paul continued to say technology and operating in a more integrated manner is presenting a challenge. Dan Jensen has an ability to build up inoperable systems with partners using technology. Corrine said Family Support and Assistance (FSA) has an opportunity in the Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T) for federal funding called 50-50. The basic sliding fee for child care is about 4.5 million dollars that is used to pay for child care and attached to a waiting list has to be managed by keeping the spending scale of 90 to 100 percent.

The tough goal is to not overspend or underspend rather keep it at a full capacity measure and it is at 90 percent currently. An additional opportunity with Hennepin County giving Olmsted County a \$185,000 grant to build an employment pathway way to the public sector. FSA is taking the lead and working with Workforce Development, Inc. and Hawthorn Education Center to build a curriculum for an Eligibility Specialist to possibly get people prepared to qualify for the requirements to apply for County employment. Some of the challenging for FSA include the system modernization implementation failures with the Minnesota Eligibility Technology System (METS). In August and September, a Periodic Data Match (PDM) field test will be done and if the results are favorable PDM process will move forward in 2019 and FSA will have to be ready for the workload increase. This eligibility looks at three factors that affects Medical Assistance eligibility income, death, and Medicare eligibility. Preparing for the aging population they foresee caseloads to increase with long term care applications as a challenge. In the Child Support department about half of the Child Support Officers (CSO) will retire in the next three years. It takes nearly two years to train a CSO, so succession planning is being formulated. Building security proposes a slight challenge due to the nature of the work FSA engages in but they are seeking ways to better strengthen this issue. Substance abuse disorder reform for FSA will mean the work being done in Adult & Family services will shift to Eligibility Specialists and the impact will need to be assessed. Policy and implementing policy to determine eligibility is part of the FSA foundation. The need for a formal training coordination is being determined. In Child Care Assistance there is limit in qualified providers and they are keeping people informed what the need is. Paul said Child and Family and Adult & Family will not bring forward any requests before the 2019 budget requests but DFO Community Corrections will ask for a .5 FTE and Drug Court funding to fill a gap. For Administration a possible 2019 mid-year request for 1.0 FTE for a VSO depending on the impact of Veterans Court. Corrine said FSA will ask for 1.0 to 2.0 FTE's for Eligibility Specialist positions, 1.0 FTE for a Supervisor/Training Coordinator. Paul concluded to say Housing Redevelopment authority will be asking for 1.0 to 2.0 FTE for a development staff to do the technical work for the Public Housing vouchers system.

F. Emerging Items & Updates
County Board Announcements

None

Staff Announcements

None

Other

JoMarie invited the CSAB to the Jeremiah Program's National Summit to celebrate 20 years of 2-Generation work on September 28th in Minneapolis. Wes Moore the CEO of

Robin Hood Foundation is a key speaker along with Paul as a breakout session speaker. For those who would like attend but have transportation issues contact JoMarie for more information.

G. Adjournment

Chair Schmidt adjourned the meeting at 9:01 a.m.

Minutes submitted by: Bea SanMiguel-Molina